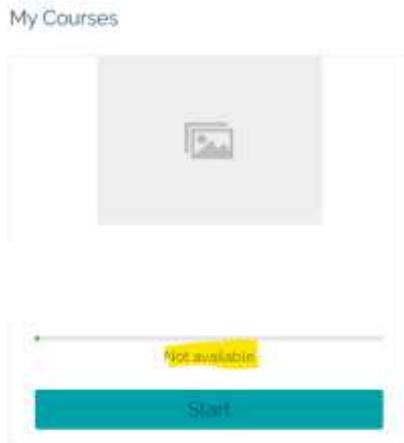


I am seeing course 'Not available' when I try to access my course



We are reviewing this issue following a recent update **however please rest assured that your access remains active.**

You can still access your eLearning platform directly following the steps below:

Step 1: Logging in

- Go to the login page: <https://careerservices.ie/my-account/>
- Enter your username and password

Step 2: Access Your Course

- Once logged in ensure you are in the Dashboard section and, click the **yellow 'My Courses' button** to navigate directly to the e-learning platform.



Logout

Dashboard

Hello

[Log out](#)

Orders

My Courses

Addresses

Payment methods

Account details

My Courses

Log out

- *If this button doesn't work, try logging out, clearing your browser's cache and cookies, and logging back in.*
- *Alternatively, once logged in you can go directly to your course dashboard by copying and pasting this URL into your browser: <https://lms.careerservices.ie/>*

Step 3: Open Your Course

- Once on the e-learning dashboard, click on your course to access the materials.

I have a different issue

Please consult the following technical support document which should help to resolve the vast majority of issues.



[Technical Support Document](#)